

General Terms and Info

Terms of payment:

- To confirm a binding booking, we ask you to pay a deposit within 4 days.
- The outstanding balance must be paid no later than 4 weeks before arrival.
- Any expenses incurred for foreign transfers are at your expense.
- We accept bank transfer and cash ((cash on request)
- Any booking with arrival within one month, the entire amount must be paid immediately upon booking or within a week, cash at arrival.

Cancellation:

Please send written notice about your cancellation

Fees with any cancellation:

3 Months or more before Arrival	€ 50,00 processing fee
8 - 12 Weeks before Arrival	40% Of the total rental price to pay
4 - 8 Weeks before Arrival	70% Of the total rental price to pay
0- 4 Weeks before Arrival	90% Of the total rental price to pay

- In case of non-arrival, late arrival or early departure, 100% of the total rental price is payable
- For further letting by us, a processing fee of € 50,00 will be charged.
- The number of persons can not exceed the maximum number of the apartment. If you stay with more persons in the apartment, we have the right to cancel the booking.
- If you want to bring a pet, please enquire before otherwise we have the right to cancel the booking.
- Under no circumstance the apartment may be rented out by you.
- If you can not arrive, please let us know in writing so we can rent the apartment and arrange the cancellation.

Owner / Conditions

- During your stay we reserve the right to check the apartment.
- If the apartment is left dirty, we will invoice you the extra hours.
- In case of any damage, we ask you to report this to the management to handle it properly.
- We are not liable for your belongings.
- The main tenant is responsible for complying with the house rules / information and his / her fellow travelers who use the apartment.
- In case of non compliance with the house rules, we can cancel the reservation and deny access without refund.

General Terms and Info

Prices:

Our price list is calculated as follow:

Price per apartment and based on 4 persons and a week-stay (from 7 nights).

In high season (winter / summer) we rent our apartments only weekly and in off-season the minimum stay is 3 days(with short stay surcharge). On request, we will gladly check if there is the possibility to book a different check-in day.

Surcharges:

Each extra person per night / person* (from 4th person)	€ 18,00
Baby's (up to 2 years old)	gratis
Baby bed & chair (please book)	gratis
Garage for rent (on request, subject to availability)	€ 8,00
Pet per night (on request)	€ 8,00
Final cleaning (one-off)	€ 50 - € 200,00
Tourist tax (from 15 years of age) per person / night	€ 2,80
Surcharge for booking 6 days and less	10%
Early arrival if possible/on request (from 8am - 4pm)	€ 50 - € 100,00
Set of towels	€ 3,50
Set of linens	€ 6,50

* Extra persons are charged on the total duration as the main booker.

* For extra persons staying alternately 1 or 2 days, the extra person and bed linen / towels will be charged.

*Beds are only made for the number of people stated in the reservation.

Our bank connection:

Haus longhof

Account owner: K.J.E. de Jong

Bank: BTV - Bank für Tirol und Vorarlberg

Bank Address:Klosterstraße 397, 6100 Seefeld in Tirol - Austria

IBAN:AT52 16420 0044 2020 493

BIC: BTVAAT22SEE

VAT: ATU71923813

Haus Wiesenruh

Account owner: J.G. de Jong-Nijhof

Bank: ABNAMRO

Bank Adres: Raadhuisplein 55 - Krimpen aan den IJssel - Netherlands

IBAN: NL83 ABNA 0530089807

BIC: ABNANL2A

General Terms and Info

Travel insurance:

Before or during your holiday, something can happen any time like travel cancellation, search/rescue costs etc. In order to save extra costs in the occasion of cancellation, we recommend you to secure a "HotelStorno Plus". Calculate and book now with the following link:

[Europäische Reiseversicherung](#)

We offer:

- Free parking for up to 2 cars per apartment
- 1 set of bed linen per person (fortnightly change)
- 1 set of towels per person (1x towel, 1x shower towel, weekly change)
- Kitchen towel, dishcloth, dishwashing detergent, some cleaning supplies, 2 toilet rolls
- Wifi (without downloads)
- Satellite TV
- Water, gas and electricity

Haus Jonghof:

- Is dog friendly, please ask before booking for the possibility
- Is a non-smoking house
- Check-in on day of arrival after 16.00
- Check-out on day of departure before 10.00

Haus Wiesenruh:

- No dogs allowed
- Is a non-smoking house
- Check-in on day of arrival after 16.00
- Check-out on day of departure before 10.00

After the deposit is paid, you confirm that you have read and agreed with our house rules and terms.

Further the following conditions apply

[Terms and Conditions for the Hotel Industry 2006](#)

Haus Jonghof
Ahrnsitzweg 694
6100 Seefeld in Tirol



Haus Wiesenruh
Wiesenweg 484
6100 Seefeld in Tirol

Karin de Jong - Wiesenweg 484, 6100 Seefeld - Tel: +43-664.556.1470 - karin@seefeldchalets.com

House rules and Info

We would like to ask your attention to the following information and house rules so that everyone has a pleasant stay.

Arrival: after 16.00/4pm

We can not guarantee that you can get into the apartment earlier, a final cleaning can take up to 6 hours.
When entering the apartment before 13.00 we will charge you a surcharge

Departure: before 10.00am

Please leave the apartment as you found it, broom clean.

Crockery and cutlery clean in the cabinets, garbage in the designated containers.

The linens and towels can be put loose in the bathroom floor. Leave the protect sheet on the mattress.

If the apartment is left dirty, we are required to send you the bill of the extra hours

Smoking:

Haus Jonghof and Haus Wiesenruh are both **NON-SMOKERS houses.**

So it's not allowed to smoke inside. But there are ashtrays available to smoke outside on the terrace and / or balcony.



Bedding / towels / kitchen / Toilet:

Only beds are made for the number of guests booked including 1 set of towels per person.

The linen is changed after 2 weeks and the set of towels after 1 week.

A set of towels consists of: 1x towel, 1x shower cloth, 1x washcloth.

Extra bed linen : € 6.50 per person

extra towels: € 3.50 per set (ask at the management)

Available: Kitchen towels, tea towel, dishcloths, dishwasher powder, 2 toilet rolls and soap in the toilet.

Extra persons

Friends or family can stay with you as long as the maximum occupancy is not exceeded and indicated in advance.

The costs:

up to 1 week advance notice >> € 18,00 p/p p/day excl tourist tax

Without notice >> € 35,00 p/p p/day excl tourist tax

Nuisance

The apartments are noisy especially when kids are running, talking loud, loud volume TV, sliding of tables / chairs and other furniture. Please be aware of the other guests.

Quiet times is between 22.00 - 08.00

Internet/WiFi: Free

Name and code: check Infobook in the apartment

Multiple users will slow down the Internet, so please avoid downloading movies / videos / music.

As well turn off automatically downloads. For illegal downloading are you responsible.

TV

Our apartments have a flat screen TV with satellite connection. Due to weather or technical conditions, there may be no or bad image on the TV.

House rules and Info

Washing machine:

A coin operated washing machine is available downstairs in the laundry room of Haus Jonghof. Guests of Haus Wiesenruh can use this service also. On the keyrack in the corridor is the house key to enter the laundry room of Haus Jonghof.
The laundry only takes € 2.00 coins.

Power failure:

In the event of a power failure in the apartment, the fuse box is located in the hall at the main entrance
Haus Jonghof In the corridor of the main entrance you'll find the fuse box
Haus Wiesenruh: Apartment: In the corridor of the apartment you'll find the fusebox
Entrance/out: In the corridor of the main entrance you'll find the fuse box

Fire extinguisher / smoke detector

Each apartment has a fire extinguisher at the entrance and a smoke detector.
When this occasionally starts to beep, you can report this to the management to replace the battery

Out of the house:

When you go away, please close all windows and doors before leaving, and turn off light / electrical devices due to weather conditions.

Dogs / Pets:

Haus Jonghof: Dogs are only allowed after discussed this with Familie de Jong. (surcharge)*
Haus Wiesenruh: Dogs are not allowed

*If you bring a dog after granted:

Dogs are not permitted in: bedrooms, sanitary areas, on benches or other furniture due to hygiene
Bring your own dog bed, do not leave your dog alone and keep an eye on their behavior.
You can walk your dog in the direction of the horse stables, to be reached at the end of the street.
Farmers can get angry when dogs go in the meadows, because ... Dog feces can kill cows.

Dog feces go into the brown container. You are responsible for material and personal damage in and around Haus Jonghof caused by your pet.

If you bring a dog without a request, the booking can be canceled and you will have to look for other accommodation.

Ski room: including ski boot heater!

Haus Jonghof: We have downstairs a skiroom with ski boot heating for all ski equipment
Haus Wiesenruh: Across the main entrance you'll find the ski storage

To prevent damage /rust of our apartments, it is not allowed to take skis, snowboard, boots, spikes, sledges inside the apartment due to rust/damaging.

Waste: Seefeld has strict rules regarding waste separation. The waste is divided as follows:

Brown container: Food residue **without the plastic bags**

Green container: Plastic / cans of bottles & packaging, magazines & newspapers.

>> Boxes next to the container

Red Container: Glass

Black container: Other waste such as diapers and dirty plastic

CONTAINERS ARE on the side of the houses

House rules and Info

Fireplace: (only Jonghof 2 and Jonghof 3)

If you want to use the fireplace, open the chimney channel by using the handle on the right side of the chimney jacket. When using the hood at the same time, please open a window to prevent smoke entering the apartment from the fireplace

Sauna: (Only Haus Wiesenruh)

Before use of the sauna, read the description in the bathroom. Be convinced that you can use the sauna for health reasons. Only use white towels and do not leave anything on the sauna oven (rocks): **FIRE DANGER !!**

The sauna is not a children's playground

Parking Haus Jonghof:

Haus Jonghof has a garage (for rent, limited height and in front of the garage is space for 1 short car.

Between the garage and the small trees, 2 cars of the same apartment (ap. 2 or ap. 3) can park

Beyond Haus Jonghof, to the right downhill, there are 6 parking spaces in common use with Haus Wiesenruh.

Please park the car correctly so all 6 cars fit

You will receive information where to park.

Garden and meadows:

Haus Jonghof:

Our shared garden is the section along the street and bounded by the fence on the rock wall and its extension, which is also the boundary with our neighbors.

Haus Wiesenruh:

Our shared terrace and garden for guests of Haus Wiesenruh is the area surrounded by the rock wall and the fence. Before you leave the house, please fold the umbrellas to prevent for bad weather conditions or darkness.

The farmers do not appreciate it when entering the meadows due to hay and they can get angry.

Exterior walls:

Prevent your children from throwing a ball / kicking against the walls.

All our outside walls are insulated, which means that they easily damage.

Keys: In case of late arrival or when the management is not present.

-1 key is in the key safe, next to the main door with your apartment number on it

-1 key is on the key rack in the apartment. The keybox can be used during the holiday.

On the day of departure, please leave 1 key in the key safe and the other on the key rack in the apartment.

The key safe:

- Push the black slide down
- Turn the numbers on the middle line into the code you will receive shortly before arrival
- Push down the black lever and pull out the gray lid of the safe
- When closed, turn the code back in 0000 so that other guests can not reach the key

House rules and Info

Autobahnvignet

A vignet is needed when using Austrian highways. Seefeld can be reached by the Bundesstrasse via Garmisch or Telfs. 10-day vignets are available at: Petrolstations, Trafiken.

Management:

In case of:

- - problems with: heating, water, kitchen equipment etc.
- - Loss of the apartment key
- - Breakage and / or damage
- - But also for questions during your stay, you can contact management by mail / telephone.

Check at arrival for any damage/faults in the apartment. If there is something missing or any damage please report this to the management so it can be taken care of and we won't charge you.

- **If you have complaints and / or problems, report this as soon as possible, we can try to find a solution.**
- **If you are satisfied, please let others know.**
- **Do you have ideas and suggestions, please let us know. We are open to it and try to improve ourselves.**
- **If you have questions and / or comments, it is best to send an e-mail.**

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